Specific Requirements

## Product Functions

The insurance company website should support the following use cases:

|  |  |  |  |
| --- | --- | --- | --- |
| CASE TYPE | № | USE CASE | DESCRIPTION OF THE USE CASE |
| Illness insurance case type | 1 | *Health protection and prevention from getting ill* | *Display all the necessary information about this insurance package* |
| 2 | *Medical treatment in a non-hospital institutions* | *Display all the necessary information about this insurance package* |
| 3 | *Dental treatment* | *Display all the necessary information about this insurance package* |
| 4 | *Medical treatment in a hospital institution* | *Display all the necessary information about this insurance package* |
| 5 | *Services that have connection with conditions of life or other additional conditions.* | *Display all the necessary information about this insurance package* |
| 6 | *Expenses reimburse* | *Display all the necessary information about this insurance package* |
| Online illness insurance case type | 7 | *Online Illness insurance* | *Display all the necessary information about this insurance package. Give a three steps option to sign an online illness insurance package* |
| Products case type | 8 | *Medical centers* | *Display information about all medical centers,hospitals and laboratories filtered by city* |
| Client’s case type | 9 | *Enter status for check* | *Log in the insurance company system* |
| Admin use case | 10 | *Update/edit information* | *Update/edit information on health insured persons, update/edit status of reimbursement claims, add/edit medical partners* |

**4.2. Functional requirements**

**4.2.3. Use cases related to Partners.**

4.2.3.1Use case Medial centers

*Primary Actor*: User  
 *Pre Condition*: User loads the zknadejda.bg homepage

*Main scenario*:

1. User initiates the “Medial centers” functionality in the main menu( positioned just under the insurance company logo )
2. A new section is opened, containing options to choose from dropdown menu the city that you want and another one with the type of the center(laboratory, medical center or a hospital).

**4.2.4. Use cases related to Clients.**

4.2.4.1Use case Log in to check status

*Primary Actor*: Client  
 *Pre Condition*: User loads the zknadejda.bg homepage and log in

*Main scenario*:

1. User initiates the “Clients” functionality in the main menu( positioned just under the insurance company logo )
2. A new section is listed “Log in to check status”, containing options to enter personal identification number and insurance policy number.
3. A new section is opened, containing information for every reimbursement claim with information about its date and status

4.2.4.2 Use case Rules for settling claims

*Primary Actor*: User  
 *Pre Condition*: User loads the zknadejda.bg homepage

*Main scenario*:

1. User initiates the “Clients” functionality in the main menu( positioned just under the insurance company logo )
2. A new section is listed “Rules for settling claims”, containing document for download with information.

**4.2.5. Use cases related to Admin use case.**

4.2.5.1Use case update/edit health insured people

4.2.5.1.1Use case update

*Primary Actor*: Admin  
 *Pre Condition*: User loads the http://zknadejda.bg/admin/security.php and log in

*Main scenario*:

1. User initiates the “update new health insured people” functionality in the main menu( positioned just under the insurance company logo )
2. A new section is opened “update list” where new list can be imported from excel.

4.2.5.1.2 Use case edit

*Primary Actor*: Admin  
*Pre Condition*: User loads the http://zknadejda.bg/admin/security.php and log in

*Main scenario*:

1. User initiates the “edit health insured people” functionality in the main menu( positioned just under the insurance company logo )
2. A new section is opened with a list of health insured people, with option to edit their personal information.

4.2.5.2Use case update/edit status of reimbursement claims

4.2.5.2.1Use case update

*Primary Actor*: Admin  
 *Pre Condition*: User loads the http://zknadejda.bg/admin/security.php and log in

*Main scenario*:

1. User initiates the “update status of reimbursement claims” functionality in the main menu( positioned just under the insurance company logo )
2. A new section is opened “update list” where new list can be imported from excel.

4.2.5.2.2 Use case edit

*Primary Actor*: Admin  
*Pre Condition*: User loads the http://zknadejda.bg/admin/security.php and log in

*Main scenario*:

1. User initiates the “edit status of reimbursement claims” functionality in the main menu( positioned just under the insurance company logo )
2. A new section is opened with a list of health insured people, with option to edit their reimbursement claims status.

4.2.5.3Use case update/edit Medical partners

4.2.5.3.1Use case update

*Primary Actor*: Admin  
 *Pre Condition*: User loads the http://zknadejda.bg/admin/security.php and log in

*Main scenario*:

1. User initiates the “update Medical partners” functionality in the main menu( positioned just under the insurance company logo )
2. A new section is opened “update list” where new list can be imported from excel.

4.2.5.3.2 Use case edit

*Primary Actor*: Admin  
*Pre Condition*: User loads the http://zknadejda.bg/admin/security.php and log in

*Main scenario*:

1. User initiates the “edit status Medical partners” functionality in the main menu( positioned just under the insurance company logo )
2. A new section is opened with a list of Medical partners, with option to edit their information.